

Accessibility and Accommodations Office Hours

The Office of Student Assessment Services

February 6, 2026

Presenters

Erma Brown, MCAS and ACCESS Test Administration Specialist

Robert Pelychaty, Manager of Inclusive Assessment

Shannon Cullen, MCAS Test Administration Coordinator

Abbie Currier, eMetric Sr. Project Manager

Logistics for This Session

- Use the Q&A feature to ask a question.
 - We will answer some questions aloud at specified times during this training session, and we will email the Q&A afterwards.
 - Use the thumbs-up icon to “upvote” someone else’s question.
 - Email student-specific questions to mcas@mass.gov instead of asking here.
- Closed captioning has been enabled for participants who need it.
- This session is being interpreted into ASL. Our interpreting team will be onscreen with the presenters.
- Please be advised that DESE does not authorize attendees to record or to use AI transcription tools during the meeting and DESE does not endorse any unauthorized transcripts created by third parties of its meetings.

Slides for This Session

- Slides were emailed to participants before this session from MCASEvents@cognia.org.
- Slides are now being posted in the chat.
 - If you cannot access the slides in the chat, ask in the Q&A.
- After the session, we will send the slides again to participants, and they will be posted in the MCAS Resource Center along with the recording.

Today's Agenda

1. Resources
2. Q&A and Additional Demonstrations
3. Support and Next Steps

1. Resources

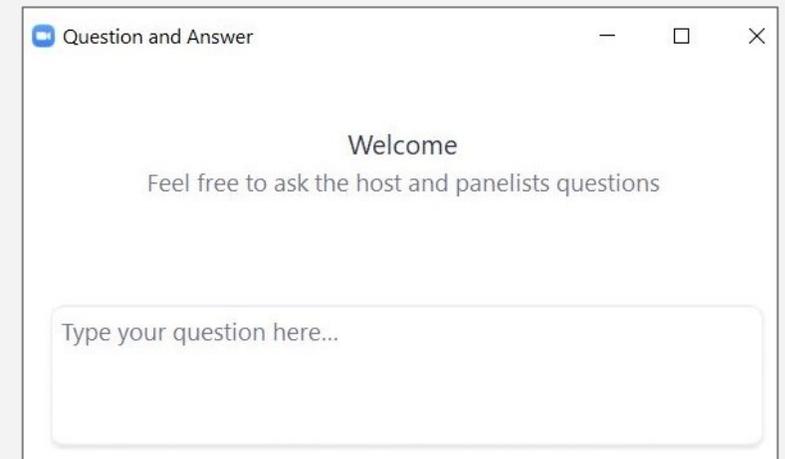
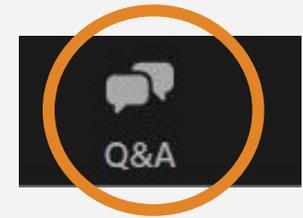
Additional Resources

Resource	Location
Accessibility and Accommodations Manual	https://www.doe.mass.edu/mcas/accessibility/default.html
MCAS Resource Center	mcas.onlinehelp.cognia.org
MCAS Portal Guides <ul style="list-style-type: none">• Guide to the MCAS Portal – refer to Part III: Student Registration	https://mcas.onlinehelp.cognia.org/portal/
Student Assessment Updates (Biweekly email with important updates about the MCAS program)	www.doe.mass.edu/mcas/updates.html If you do not already receive this email, subscribe using this link: http://eepurl.com/ghSOhH

2. Q&A and Additional Demonstrations

Questions & Answers

Use the “Q&A” feature
to ask questions.



3. Support and Next Steps

Next Steps

- **Today:** Complete the evaluation form.
 - Responses are associated with the name and email address used to log in.
 - Email your input to mcas@mass.gov if you have problems accessing or completing the form.
- **Within one week:**
 - Receive an email with the Q&A from this session
 - Recording will be available

Email and Phone Support

MCAS Service Center

- Questions on logistics and technology
 - **Web:** <https://mcas.onlinehelp.cognia.org/>
 - **Email:** mcas@cognia.org
 - **Phone:** 800-737-5103
 - **TTY:** 888-222-1671
 - Live chat is available at the link on the bottom of the page at the [MCAS Resource Center](#)

DESE Student Assessment Services

- Policy questions (e.g., student participation, accommodations)
 - **Web:** www.doe.mass.edu/mcas
 - **Email:** mcas@mass.gov
 - **Phone:** 781-338-3625
 - **TTY:** 800-439-2370

THANK YOU

The Office of Student Assessment Services

 781-338-3625

 mcas@mass.gov

 www.doe.mass.edu/mcas

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