



Guide to Enrollment Transfers in the MCAS Portal

2025–2026 MCAS Test Administrations

Posted September 29, 2025



This document was prepared by the
Massachusetts Department of Elementary and Secondary Education
Pedro Martinez, Commissioner

The Massachusetts Department of Elementary and Secondary Education, an affirmative action employer, is committed to ensuring that all of its programs and facilities are accessible to all members of the public.

We do not discriminate on the basis of age, color, disability, national origin, race, religion, sex, gender identity, or sexual orientation.

Inquiries regarding the Department's compliance with Title IX and other civil rights laws may be directed to the Human Resources Director, 135 Santilli Highway, Everett, MA 02149. Phone: 781-338-6105.

© 2025 Massachusetts Department of Elementary and Secondary Education

Permission is hereby granted to copy any or all parts of this document for non-commercial educational purposes. Please credit the "Massachusetts Department of Elementary and Secondary Education."

Massachusetts Department of Elementary and Secondary Education 135 Santilli Highway, Everett, MA 02149
Phone 781-338-3000 TTY: N.E.T. Relay 800-439-2370 www.doe.mass.edu



Important Contact Information and Resources

Contact: **MCAS Service Center**

For questions on:

- general test administration support
- MCAS Portal and MCAS Student Kiosk such as
 - user accounts
 - technology support and readiness
 - student registration process and loading files
 - viewing student data
 - scheduling tests
- locating resources
- shipments of materials

Hours: 7:00 a.m.–5:00 p.m., Monday–Friday

Web: mcas.onlinehelp.cognia.org

Email: mcas@cognia.org

Telephone: 800-737-5103 TTY: 888-222-1671

Contact: **DESE Office of Student Assessment Services**

For questions on:

- policy, such as assigning accessibility features and accommodations
- student participation
- testing irregularities, including test security incidents and technology failures
- reactivating tests for CBT
- student data and SIMS (See note below regarding SIMS.)

Questions regarding SIMS data should be directed to the district's SIMS contact (go to profiles.doe.mass.edu/search/search.aspx?leftNavID=11239, select **SIMS Contact** from the **Function** menu, and click **Get Results**).

Hours: 8:00 a.m.–5:00 p.m., Monday–Friday during test administration windows

Between 7:00 a.m. and 8:00 a.m. during the test administration windows, MCAS Service Center representatives will receive calls to 781-338-3625, answer questions regarding logistics, and take messages for Department staff, which will be returned during our regular business hours.

Web: www.doe.mass.edu/mcas/admin.html

Email: mcas@mass.gov

Telephone: 781-338-3625

Table of Contents

I. Introduction.....	1
II. Steps to Transfer a Student to a New School in the Same District	1
III. Enrollment Transfer – Transferring Students between Districts.....	4
A. General Overview of Enrollment Transfer	4
B. Request an Enrollment Transfer	5
C. Approve an Enrollment Transfer Request.....	7

I. Introduction

Students are loaded to the MCAS Portal once per school year. Schools will need to take steps to transfer students from one school to another within the MCAS Portal when students transfer to a new school. These steps should be taken for students taking either computer-based tests or paper-based tests.

District test coordinators are able to update student enrollment in the MCAS Portal for students who transfer schools **within the same district**. Please see section II below for these steps.

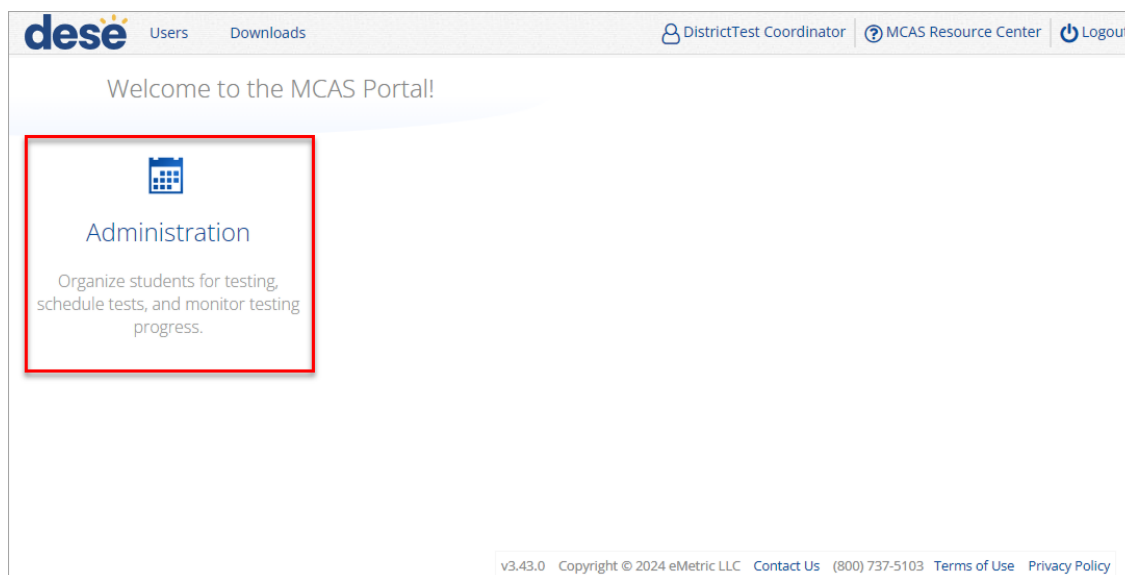
District and school test coordinators are able to submit enrollment transfer requests in the MCAS Portal for students who transfer schools **between different districts**. Please see section III below for these steps.

II. Steps to Transfer a Student to a New School in the Same District

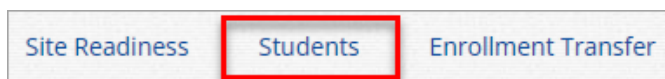
An Enrollment Transfer Request is not necessary for a student that transfers schools within the same district. The district test coordinator is able to enroll a student in a new school if the student is transferring between schools within the same school district.

To transfer a student's enrollment from one school to another within your district, the district test coordinator should follow the steps below:

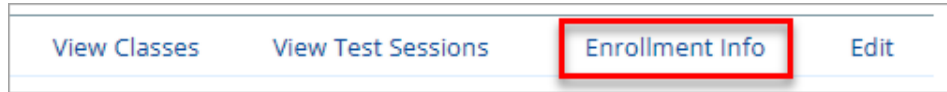
1. Log in to the [MCAS Portal](#) with your username and password.
2. On the MCAS Portal homepage, select **Administration**.



3. Select **Students** from the top menu bar.



4. Locate the student in the students table by clicking the search icon  next to the column heading, type the search criteria, such as Last Name or State Student ID, and then select **Enrollment Info** in the student's row.



5. The student enrollment information is shown. Select **Unenroll** and then select **Yes** to confirm to unenroll the student from their previous school.

Enrollment Information for Demo, Lila (201100367)

District	School	Grade	Enrollment Status			
Cyber Falls-995	Cyber Falls Sch1-994	6	Enrolled	Unenroll	View Classes	View Test Sessions

Enroll student in a different school

« Back

Are you sure you want to unenroll from Cyber Falls Sch1-994?

Yes No

You will receive a green confirmation message indicating the student has been unenrolled.

Student has been unenrolled from Cyber Falls Sch1-994. X

6. Select **Enroll student in a different school**.

Enrollment Information for Demo, Lila (201100367)

District	School	Grade	Enrollment Status	
Cyber Falls-995	Cyber Falls Sch1-994	6	Not Enrolled	Enroll

Enroll student in a different school

« Back

7. In the first drop-down menu, select the school from which you want to transfer the student's demographic and accommodation information (i.e., the school where the student was most recently enrolled).

Enroll Student X

Use demographic and accommodation information from:

Cyber Falls Sch1-994

Select the school in which you want to enroll the student:
Demo, Lila (201100367)

Choose Organization(s)

Enroll Student **Cancel**

8. In the second drop-down menu, select the school in your district that the student is transferring to and then select **Enroll Student**.

Enroll Student X

Use demographic and accommodation information from:

Cyber Falls Sch1-994

Select the school in which you want to enroll the student:
Demo, Lila (201100367)

Cyber Falls Sch2-993 (Cyber Falls-995)

Enroll Student **Cancel**

9. A confirmation message will appear, and you will be redirected to the student information page to verify whether the student information is correct. Select the **Accommodations** tab to verify the student's accommodations, and the **Classes** tab to assign the student to a class. These steps can also be completed at a later time. Select **Save** to update the student record.

Successfully enrolled student in Cyber Falls Sch2-993.

Student Information Accommodations Classes

State Student ID: * 8888600005

Student Grade: * 05 X ▾

Last Name: * Student

First Name: * Sample

Middle Initial:

Date of Birth: * 01/03/2001

Registration Codes: * ELA05 MAT05 SCI05

Save Cancel

III. Enrollment Transfer – Transferring Students between Districts

A. General Overview of Enrollment Transfer

The Enrollment Transfer feature, available to district and school test coordinators, allows users to request enrollment transfers for students transferring between school districts. District test coordinators and school test coordinators will be able to request and approve student enrollment transfers.

Select **Enrollment Transfer** from the homepage of the Administration component in the top menu bar to access the Enrollment Transfer page.

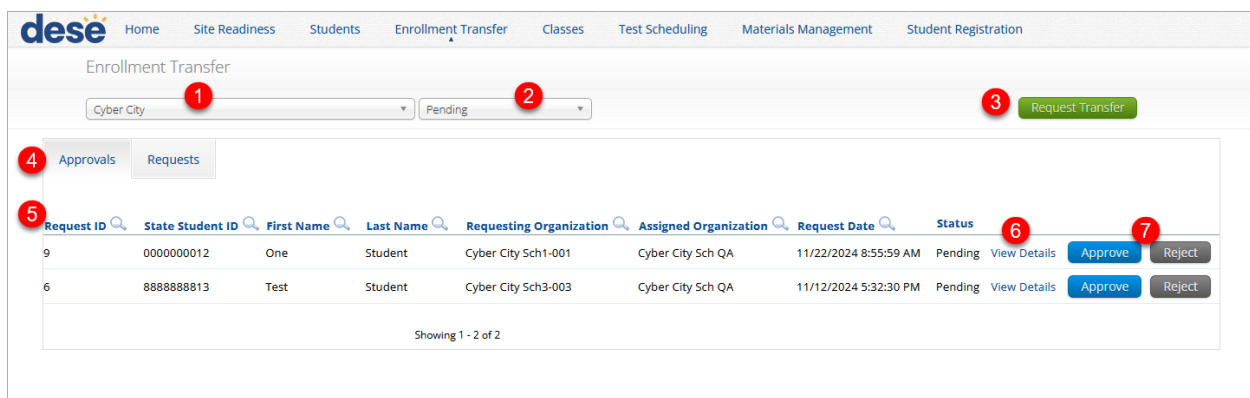
Students Enrollment Transfer Classes

In Table 1 below are descriptions of the features that are available on the Enrollment Transfer page. The numbered icons listed in Table 1 are shown in the screenshot that follows to indicate the location of the feature.

Table 1. Enrollment Transfer

Icons	Description
1	Filter the table by selecting an organization from the Organization drop-down menu.
2	Filter enrollment transfers by status (Pending, Canceled, Approved, Rejected) using the Status drop-down menu.

Icons	Description
3	Select the green Request Transfer button to request a new enrollment transfer.
4	View enrollment Approvals or Requests using the tabs provided. The Approvals tab will show enrollment transfers from your school that require your approval. The Requests tab will display enrollment transfers you have requested.
5	Sort table columns by selecting a column heading. To locate a student, select the search icon  next to the column heading and type the search criteria (e.g., the first name, last name, or SASID).
6	Select the View Details link to view the detailed enrollment transfer information for the selected student.
7	Select the appropriate button to Approve or Reject pending enrollment transfers.



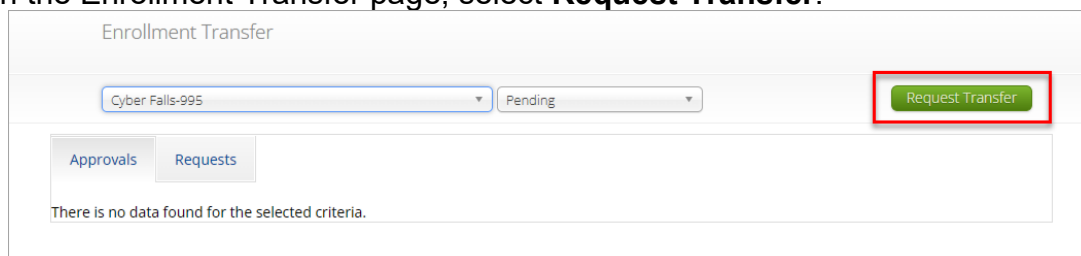
Request ID	State Student ID	First Name	Last Name	Requesting Organization	Assigned Organization	Request Date	Status	View Details	Approve	Reject
9	0000000012	One	Student	Cyber City Sch1-001	Cyber City Sch QA	11/22/2024 8:55:59 AM	Pending	View Details	Approve	Reject
6	8888888813	Test	Student	Cyber City Sch3-003	Cyber City Sch QA	11/12/2024 5:32:30 PM	Pending	View Details	Approve	Reject

Showing 1 - 2 of 2

B. Request an Enrollment Transfer

Schools will request an enrollment transfer when a student transfers into their school if the student already exists in the MCAS Portal. To initiate an enrollment transfer request, follow the steps below:

1. On the Enrollment Transfer page, select **Request Transfer**.



Enrollment Transfer

Cyber Falls-995 Pending Request Transfer

Approvals Requests

There is no data found for the selected criteria.

2. Search for the student by **State Student ID (SASID)**, **last name**, and **date of birth**, and then select **Search**. Results will only be returned when all of these fields match a student record in the MCAS Portal.

The screenshot shows the 'Request Enrollment Transfer' form. The search criteria section is highlighted with a red box. It contains three input fields: 'State Student ID: *' with the value '2222345678', 'Last Name: *' with the value 'Demo', and 'Date of Birth (MM/DD/YYYY): *' with the value '01/01/2012'. Below these fields is a blue 'Search' button, also highlighted with a red box.

3. If a matching student is found, you will be prompted to select the school into which you want to transfer the student, and then select **Submit Request**.

Note: If a matching student is not found, verify whether the State Student ID (SASID), last name, and date of birth are correct. If the student still cannot be found, this means that the student record does not exist yet in the MCAS Portal for your school or any other organization. You will need to manually add the student to the MCAS Portal; steps for this process can be found in the *MCAS Student Registration Guide*.

The screenshot shows the 'Request Enrollment Transfer' form after a search. The search criteria are still visible at the top. Below the 'Search' button, the text 'Student found. Select organization information below:' is displayed. A dropdown menu shows 'Student will be transferred from: Cyber City Sch2-002'. Below this, the text 'Select the school in which you want to transfer the student: Mike Demo (2222345678)' is shown. A dropdown menu for 'Choose Organization(s)' is highlighted with a red box. Below this is a text area for 'Notes: (Optional)'. At the bottom right, there are two buttons: 'Submit Request' (highlighted with a red box) and 'Cancel'.

Once a request is submitted, an email will be sent from the MCAS Service Center to the district test coordinator who initiated the request as well as to the district test coordinator and school test coordinator from the school that the student is

transferring from. The request will also appear on the Requests tab of the Enrollment Transfer page. Once the district or school test coordinator approves the request, the demographic and accommodation information will be transferred from the organization with the most recent record.

The screenshot shows the 'Enrollment Transfer' page. At the top, a green notification box states: 'Your enrollment transfer request has been sent for approval. The enrollment transfer request ID is 25.' Below this, there are dropdown menus for 'Cyber Falls' and 'Pending', and a 'Request Transfer' button. The 'Requests' tab is selected and highlighted with a red box. Below the tabs is a table with the following columns: Request ID, State Student ID, First Name, Last Name, Requesting Organization, Assigned Organization, Request Date, and Status. The table contains one row with the following data: Request ID 25, State Student ID 2222345678, First Name Mike, Last Name Demo, Requesting Organization Cyber Falls Sch2-002, Assigned Organization Cyber City Sch2-002, Request Date 12/12/2024 7:50:33 AM, and Status Pending. There are also links for 'View Details' and a 'Cancel' button. At the bottom, it says 'Showing 1 - 1 of 1'.

Request ID	State Student ID	First Name	Last Name	Requesting Organization	Assigned Organization	Request Date	Status
25	2222345678	Mike	Demo	Cyber Falls Sch2-002	Cyber City Sch2-002	12/12/2024 7:50:33 AM	Pending

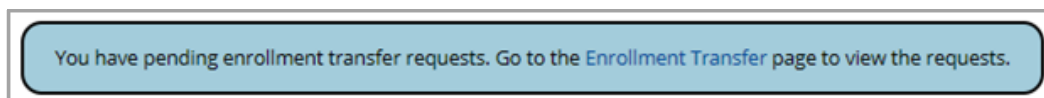
Important Notes:

- **Test sessions do not transfer with the student from school to school within the MCAS Portal.** During live testing windows, schools should review the Notes feature in the enrollment transfer to see which tests a student has completed. See additional information in part C below.
- To cancel an enrollment transfer request, select the **Cancel** button. After a request is canceled, the username of the district test coordinator who canceled the request will be documented in the Enrollment Transfer details and a notification email will be sent from the MCAS Service Center to the district and school test coordinator from the school the student was transferring from as well as the district and school test coordinator who canceled the request.
- If the student is found within the MCAS Portal but is not currently enrolled in any organization, the transfer request will be approved by the MCAS Service Center within 24 hours.
- The MCAS Service Center will approve requests that have not been responded to within 48 hours.

C. Approve an Enrollment Transfer Request

Schools that have students who transfer out of their organization will need to approve enrollment transfer requests when another school enrolls that student. School and district test coordinators can approve enrollment transfer requests. To approve an enrollment transfer request, follow the steps below:

1. A banner will appear in the Administration homepage to notify district and school test coordinators when there are pending transfer requests that require action. Select the link to access the Enrollment Transfer page to view the requests.



2. Locate the student transfer request in the Approvals tab and select the **Approve** button in the column on the right.

Enrollment Transfer

Cyber City Pending Request Transfer

Approvals Requests

Request ID	State Student ID	First Name	Last Name	Requesting Organization	Assigned Organization	Request Date	Status	
19	9999092817	Margaret	Demo	Cyber Falls Sch3-003	Cyber City Sch6-006	12/13/2024 7:38:51 AM	Pending	View Details Approve Reject
16	9999456345	John	Demo	Cyber Falls Sch3-003	Cyber City Sch6-006	12/13/2024 7:36:57 AM	Pending	View Details Approve Reject

3. A box will appear confirming approval of the enrollment transfer request. Once complete, select **Confirm**.

Note: Test sessions do not transfer with the student from school to school within the MCAS Portal. During live testing, schools are strongly encouraged to use the Notes feature in the enrollment transfer to indicate which, if any, MCAS test sessions the student has already completed. If the student transfers after the student has started a test, but did not finish that test in their previous school, indicate the test and session the student has started using the Notes section in the enrollment transfer. Once the student completes that test at the new school, both test sessions taken (at the previous and new school) will be merged by DESE for scoring and reporting purposes.

Are you sure you want to approve the enrollment transfer request?

Mike Demo (2222345678) will be enrolled in Cyber Falls Sch2-002.

Notes: (Optional) Student has completed session 1 of Biology but has not started session 2.

Confirm Close

The status will be updated to **Approved**, and the student will now be enrolled in the new school in the MCAS Portal. The username of the district or school test coordinator who approved the request and the date and time of the approval will be documented in the Enrollment Transfer details. An email will be sent from the MCAS Service Center to the district or school test coordinator who initiated the request and to the district and school test coordinator from the school the student is transferring from.

Enrollment Transfer

Cyber Falls Approved Request Transfer

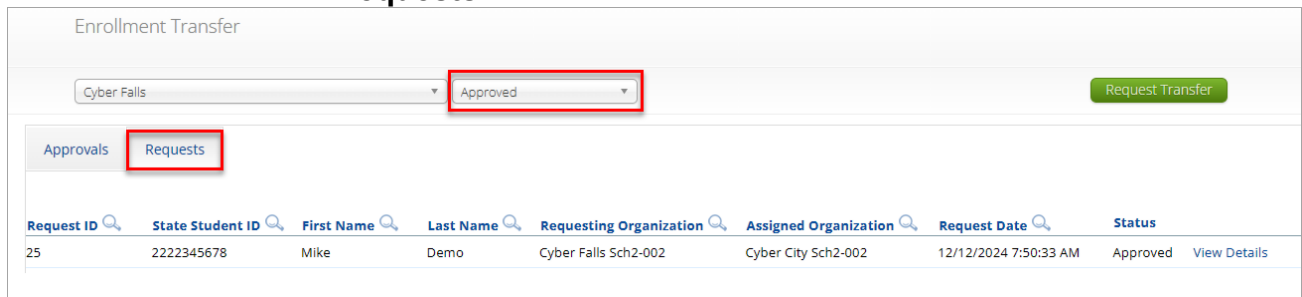
Approvals Requests

Request ID	State Student ID	First Name	Last Name	Requesting Organization	Assigned Organization	Request Date	Status	
25	2222345678	Mike	Demo	Cyber Falls Sch2-002	Cyber City Sch2-002	12/12/2024 7:50:33 AM	Approved	View Details

District and school test coordinators can also reject transfer requests by selecting **Reject** on the Enrollment Transfer page. When a test coordinator rejects an enrollment transfer request, they are required to provide a reason for the rejection in the Notes field. The status will be updated to **Rejected**. The username of the test coordinator who rejected the request and the date and time of the rejection will be documented in the Enrollment Transfer details. An email will be sent from the MCAS Service Center to the district test coordinator or school test coordinator who initiated the request and the district test coordinator or school test coordinator who rejected the request.

To view details for an approved enrollment transfer and view any notes that were included, follow the steps below:

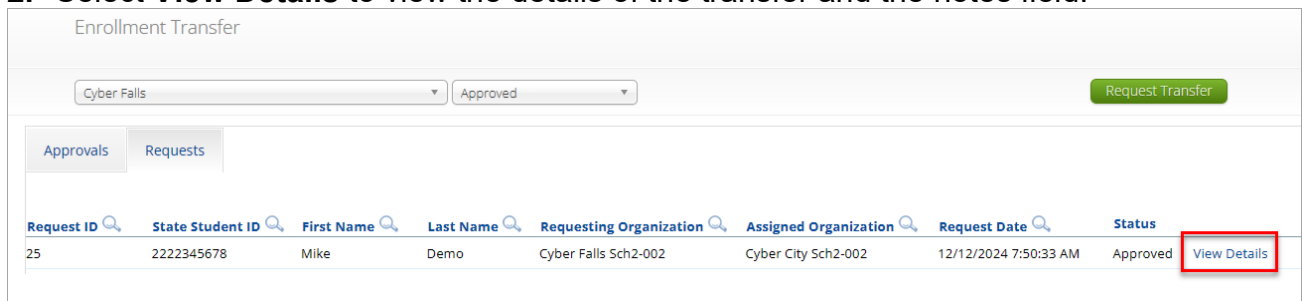
1. On the enrollment transfer page select **Approved** for the status drop-down menu and then select the **Requests** tab.



The screenshot shows the 'Enrollment Transfer' page. At the top, there are two dropdown menus: 'Cyber Falls' and 'Approved'. A green 'Request Transfer' button is to the right. Below these are two tabs: 'Approvals' and 'Requests'. The 'Requests' tab is selected and highlighted with a red box. Below the tabs is a table with the following columns: Request ID, State Student ID, First Name, Last Name, Requesting Organization, Assigned Organization, Request Date, and Status. The table contains one row with the following data: Request ID 25, State Student ID 2222345678, First Name Mike, Last Name Demo, Requesting Organization Cyber Falls Sch2-002, Assigned Organization Cyber City Sch2-002, Request Date 12/12/2024 7:50:33 AM, and Status Approved. A 'View Details' link is visible at the end of the row.

Request ID	State Student ID	First Name	Last Name	Requesting Organization	Assigned Organization	Request Date	Status
25	2222345678	Mike	Demo	Cyber Falls Sch2-002	Cyber City Sch2-002	12/12/2024 7:50:33 AM	Approved

2. Select **View Details** to view the details of the transfer and the notes field.



This screenshot is identical to the previous one, but with the 'View Details' link at the end of the table row highlighted with a red box.

Request ID	State Student ID	First Name	Last Name	Requesting Organization	Assigned Organization	Request Date	Status
25	2222345678	Mike	Demo	Cyber Falls Sch2-002	Cyber City Sch2-002	12/12/2024 7:50:33 AM	Approved

3. The details of the enrollment transfer will be shown. During live testing windows, view the **Notes** field to view any testing information that the previous school provided for the student.

Transfer request details of Mike Demo (2222345678)

X

Request Details:

Requested By: CyberFalls DTC (CyberFallsDTC@Cyberfalls.net)

Date: 12/12/2024 7:50:33 AM

Response Details:

Responding User: DistrictTest Coordinator (CyberCityDTC@cybercity.net)

Date: 12/12/2024 8:06:32 AM

Notes: Student has completed session 1 of Biology but has not started session 2.

Close

Schools are reminded that any student information updated in the MCAS Portal should also be updated in SIMS.